



Reining Hope Adaptive Equine Assisted Activities & Therapies LLC

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"Wish It, Dream It, Do It!"

LESSON CANCELLATION POLICY – effective April 2014

Please be advised that if you are unable to attend your regularly scheduled lesson, you **MUST** give notice, by phone call to Reining Hope at 895-9166, of your cancellation at least 24 hours prior to your scheduled lesson time.

If notice of cancellation/need to reschedule is not given at least 24 hours in advance, there will be an assessed lesson fee of \$50. charged, due and payable to “Reining Hope AEAAT, LLC” on or before your next scheduled lesson.

Should the need to cancel arise, at the time of cancellation you may reschedule said lesson and the fee will be waived as a result of rescheduling.

Consideration will be given under unusual circumstances, and/or need to cancel/reschedule due to family emergency situations, to waive the above mentioned fee on a case-by-case basis.

Please be advised, as well, that if cancellations, with or without rescheduling, become a regular occurrence, your regularly scheduled day/time may be given to another student at the discretion of the Program Director and you will be notified of such.

Your consideration is appreciated!

Kristin Mason
Program Director